

Environmental Protection Quality assurance by certified environmental management systems. Strategic partnerships and cooperations.

Nature conservation and an intact environment are essential prerequisites for sustainable development in tourism. For the shipping division, sustainability implies in particular responsibility for the protection of the oceans. Combining ecological and economic aspects is highly relevant for TUI in its two core businesses in order to ensure sustainable economic success.

Central environmental management

The responsibility of all employees for the sustainability of products, services and workflows is defined by Group guidelines for employees. With its central environmental management department, TUI AG has created an organisation which encourages, supports and implements numerous Group-wide environmental protection activities in tourism and shipping. It closely cooperates with the environmental coordinators in the Group companies. Besides a number of primarily internally oriented key activities such as measures to anchor sustainable development principles in the Group, systematic environmental monitoring and support for Group companies in certifications under international environmental standards, a further key element of central environmental management activities is strategic cooperation at the national and international level.

Quality assurance by certification

The Group's constant efforts to maintain the high quality standards achieved are reflected by the numerous ISO 14001 or 9001 certifications of Group companies, both at the various stages of the tourism value chain but also in shipping. They are an important tool in order to achieve the sustainability goals. Essential certification activities in 2005 are outlined below.

TUI AG and TUI Deutschland

At the Hanover site, TUI AG was certified in accordance with ISO 14001 both for its internal environmental protection and the central environmental management activities of its headquarters. The corresponding certification of tour operator TUI Deutschland was successfully renewed. In addition, Hapagfly launched the Eco-Profit programme at Hanover airport, an ecological project for integrated environmental engineering aimed at further improving internal environmental protection.

TUI Hotels & Resorts

For many years, the focus of activities has been on hotels. This is where customers directly experience an intact environment at the destination. In 2005, the Robinson clubs Daidalos, Lyttos Beach and Kyllini Beach in Greece as well as the Magic Life club Sharm El Sheikh Imperial in Egypt were newly certified under ISO 14001 or 9001, respectively. Hence, the environmental management systems of a total of eleven Robinson clubs, five Iberotels, two Grupotels, one Dorfhotel and two hotels of the Sol y Mar

Group were certified at the end of the year. In the destinations sector, certifications were awarded to Aeolos in Cyprus and Aitken Spence Travels in Sri Lanka. In addition, four Robinson clubs in Austria were awarded the official Austrian Environmental Label and one Iberotel in Egypt was awarded the Green Globe 21.

Shipping

In shipping, the worldwide organisation of Hapag-Lloyd Container Linie has been audited in accordance with the ISO 14001 and 9001 standards for many years.

Strategic partnerships and cooperations

Further activities of the TUI Group for sustainable development, environmental protection and nature conservation are aimed at social dialogue and international cooperation. Thus, TUI AG and individual Group companies contributed to the worldwide debate about sustainability by means of their active involvement in more than 40 national and around 30 international bodies.

TUI AG

At Group level, activities worth mentioning include in particular the Group's long-standing active participation in econsense, the German Industry Forum on Sustainable Development and the Tour Operators' Initiative for Sustainable Tourism Development. In Spain, TUI supported the expansion of a network of tourism communities cooperating under the local Agenda 21 in 2005. In addition, TUI AG joined the International Expert Council of the ITR, a Spanish institute for the consultation and monitoring of a system for sustainable tourism.

Tourism

In tour operation, TUI UK actively participated in the British Sustainable Tourism Initiative STI, founded at the initiative of the British government in order to bundle individual measures for sustainable development and develop long-term solutions for environmental and social compatibility in the destinations. In cooperation with the Born Free Foundation, Thomsonfly again supported various projects for the protection of biodiversity. In France, Nouvelles Frontières continued the partnership with the Tétrakty Foundation in order to promote sustainable development in African countries. TUI Nederland and TUI Belgium were also actively involved in national bodies. In the hotel sector, the companies supported numerous local initiatives for the protection of nature and the environment at a local level. RIU supported the sustainable development in Niger in cooperation with the Fundación Campaner. In Tunisia, Magic Life implemented environmental awareness projects in cooperation with the environmental ministry.

Shipping

In the shipping division, Hapag-Lloyd continued its activities in international partnerships, launched many years ago. Hapag-Lloyd Container Linie promoted sustainability in international sea transport in the framework of the Clean Cargo Group, and Hapag-Lloyd Kreuzfahrten cooperated with the WWF Arctic Programme and other international organisations to protect the oceans.